



## **GlobalCerts, LLC**

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### **HIPAA COMPLIANCE STATEMENT**

GlobalCerts LLC submits this policy statement regarding HIPAA regulations and obligations. Maintaining HIPAA compliance within your organization requires multiple components, with the proper technology solutions being just one of them. HIPAA compliance is an overall organizational obligation that focuses on your procedural standards and procedural integrity (medical provider business practices). Therefore, HIPAA compliance requires a combination of secure, private technology to safeguard patients' Protected Health Information (PHI) and Personally Identifiable Information (PII) along with compliant business practices. GlobalCerts provides customers with software solutions that are HIPAA compliant from a technology standpoint as detailed below.

However, employing the right technology is only half of the solution – how customers utilize GlobalCerts solutions within their medical practices must also be addressed. Our technology, security, and privacy policies comply with HIPAA standards, such as encryption (TLS) utilizing the latest ciphers and protocols, system-user identifiers (logins, passwords), multiple user and administrative access levels, high-end physical server security (SAS 70/SSAE 16 certified locations), regular backups, strong privacy policies (not sharing information with anyone unless you direct us to), strong internal policies (having employees sign strong privacy agreements), and much more. Additional security and privacy safeguards can be enabled at the option of customer, such as requiring one-time use passwords for secure email recipients, and requiring different levels of password strength.

It is important to consider that no software solution can automatically ensure that an organization is HIPAA compliant simply by using it. We can provide your organization with the right tools to safeguard your patients' protected data, but they must be used properly and consistently, and in conjunction with other best practices. Each "Covered Entity" must make its own determination of the system use and its overall impact on business practices. Please feel free to email [info@globalcerts.net](mailto:info@globalcerts.net) or call us at (855) 614-2378 if you have specific questions as to the interplay between our software and your business practices.